

Formation

SBI was founded in November 2000 with the intention of servicing small business clients with up to 100 users.

Clientele

We work for a wide range of clientele in the London area, from single user management consultants to large international PLC's.

Our clients vary from the professional consultancies, industrial fabrication, property management through to TV media and French high couture retail outlets. We have over 250 active business clients in the London area.

Services

Our principle aim is to provide IT support and services to suit the client's specific technical ability and their budgetary constraints.

We will work on a pay as you go basis if required. We attend to emergencies as emergencies.

We hold in stock a varied range of

spare equipment for emergency hire to cope with almost all eventualities. 90% of support work is carried out remotely or by telephone.

Remote monitoring of servers and networks has proven over time that proactive servicing avoids disruption to the clients working day.

We utilise the latest online technology to provide this service. Automatic remote online backups remove the worry that human error will

stop your backups not being copied or removed off site. SBI provide remote backup systems that are monitored online on a daily basis.

Logistics

Based in Mortlake we can service the West End on site within 2 hours of calling. For logistical reasons some of our Technicians travel by motorcycle to reduce our callout times with travelling times into central London as low as 36 minutes. This allows us to keep our call out charges to a minimum. We charge 0.6 hours for up to 5 miles of travel or to put this into perspective we cover all of the West End for this charge. The City of London call out charge is 1 hours.

Rates

For a full set of current rates please email info@sbttd.com